

WHY IS IT IMPORTANT TO YOU THAT DATAPLACE IS FULLY CERTIFIED?

More than 1.6 million companies worldwide are ISO certified, and for good reason. Companies increasingly want to do business with other ISO-certified companies or require certification for further cooperation. Non-certified companies are increasingly excluded from tenders or supplier/partner selections.

Dataplace recognizes this situation and receives more and more questions from customers and prospects how we are certified and under what conditions. The scope of Dataplace was formulated as follows for these re-certifications:

Providing Housing Services for ICT infrastructure. These services encompass secured housing, uninterrupted power supply, access and climate control, connectivity & compute resources.

ISO quality standards have been developed to help us manage and manage Dataplace properly. In addition, it helps us to continuously & systematically evaluate and optimize business performance.

Because Dataplace is ISO certified, this means that all the requirements of the relevant standard have been met 100%. An independent external organization, the Certification Body (CI), concludes this from research (an audit) after which they grant us the official ISO certificates.

WHAT ARE THE ADVANTAGES OF ISO-CERTIFICATIONS FOR US?

- **IDENTIFICATION & OPTIMIZATION**

ISO certification helps to identify and optimize our various business processes. This provides our management with a tool to manage Dataplace.

- **POSITIVE IMAGE**

ISO certification contributes to a positive corporate image, both nationally and internationally, which results in an advantage over our competitors.

- **COST SAVING**

Increasing efficiency, resulting in cost reductions.

- **INVOLVEMENT**

Processes & structures become clear for the entire organization, including communication structures, tasks and responsibilities. This increases the involvement of our employees, which is conducive to the work atmosphere, work pressure and reducing absenteeism. Above all, this has a positive effect on our customer relations.

- **CUSTOMER SATISFACTION**

Customer and customer satisfaction are central to Dataplace; focus on optimizing customer satisfaction. This is and remains people work, but by having the right processes in order, we have more time left to give you the attention you need.

- **PREVENT MISTAKES**

100% uptime is our daily goal, through a good management system we can identify and identify problems in a timely manner, reducing the chance of errors. Risk Inventory is part of the ISO certifications because we have organized this process well, errors are not only prevented, but also included in the risk inventory and the processes adjusted accordingly.

WHICH CERTIFICATIONS DOES DATAPLACE HAVE?

For all branches and all services we offer we have the following certifications according to current standards:

ISO9001, 14001, 50001, 27001, NEN7510, ISAE3402 type II, Borg4 (DP Rotterdam only)

If you are missing a certification that is important to you, please let us know and we will talk to you to see how we can solve this. As a client, you always have the right to audit us on topics that are important to you. With this we want to indicate that we are a transparent organization that is always open to positive feedback, so that we can improve our quality.

WHERE CAN I FIND THE CERTIFICATIONS?

Our customers are also often audited for e.g. ISO 27001 (information security) and must be able to show our certifications to the auditing authorities. In our customer portal (CCC) you can download all certificates and the corresponding Statement of Applicability (scope) via the FAQ button. We ensure that the latest version is there and available to you.

ISO-CERTIFICATE GUARANTEE FOR SUCCESS?

Having various ISO certificates does not guarantee success because making mistakes is humane and cannot always be prevented with an ISO certificate. However, it does contribute to a good basis for success. You can assume that Dataplace, as an ISO certified company, meets the strict standard requirements as tested by its Certification Body, which has many advantages. ISO certifications are a powerful tool for Dataplace to continuously optimize and improve our organization. We hope that by obtaining the various (re)certifications we can give you the confidence that everything is well organized at Dataplace!